



We've Upgraded our Website!

We strive to offer the best banking experience - that includes advanced banking capabilities, functionality, and security. With ***farmbureau.bank***, you will have seamless access to bank information and your accounts in one easy-to-navigate website making banking with Farm Bureau Bank easier than ever before!

COMMON FREQUENTLY ASKED QUESTIONS

What does dotBank (.bank) mean?

Just about anyone can acquire a "dot com" website address which could lead to online criminals creating "spoof" websites and email addresses to fool people into giving away personal information. A "dotBank" URL, however, is only available to banks, insurance companies, and other financial services and requires extensive verification to register. By converting our entire website to dotBank, we're safeguarding your information and minimizing potential risk.

Will www.farmbureaubank.com still work?

Temporarily; if you use www.farmbureaubank.com, you will be automatically redirected to our new website. Please keep in mind, by switching to farmbureau.bank, your information is more secure than ever. Remember to update any bookmarks you may have saved in your browser.

Can I access the new website on my phone/tablet?

Yes! Our new website is the most dynamic it has ever been and will automatically adapt to any device you are using.

Will I have to create a new login for my account(s)?

No; you can continue using your current account Username and Password.

Accessing your account:

From any page on our new website, click on the red **Login** button located in the top, right-hand corner to log in to any of your accounts. See detailed information according to your account type below:

- Deposit Accounts/Online Banking
 1. Select Deposit Account from the drop-down list
 2. Use your existing Username and Password to access your deposit account(s)
- Personal Credit Cards
 1. Select Personal Credit Cards from the drop-down list
 2. Follow normal login process: Log in using your Last Name, the last six (6) digits of your Social Security Number (SSN), last four (4) digits of your credit card number, zip code, and the 3-digit security code on the back of your card
- Business Credit Cards
 1. Select Business Credit Cards from the drop-down list
 2. Log in to your account using your existing Username and Password
 - If prompted, enter the Security Verification Question
- Loan Accounts
 1. Select Loan Account from the drop-down list
 2. Follow normal login process: Log in to your Loan Account using Last Name along with the last six (6) digits of your Social Security Number (SSN)

COMMON FREQUENTLY ASKED QUESTIONS

Updating Information & Managing Communication Preferences:

From any page on our new website, click on the red *Login* button located in the top, right-hand corner. See detailed information for updating information and communication preferences:

- Updating Address and/or Contact Information
 1. Select Manage Preferences from the drop-down list
 2. Login with your Last Name/Company Name and the last six (6) digits of your Social Security Number (SSN) or Tax ID
 - Go to the Contact Information tab
 - Enter the information you wish to update
 - Once complete, click on Save Changes
- Updating Loan Notifications
 1. Select Manage Preferences from the drop-down list
 2. Login with your Last Name/Company Name and the last six (6) digits of your Social Security Number (SSN) or Tax ID
 - Go to the Loan Notifications tab
 - Make the necessary changes to your preferences
 - Once complete, click on Save Changes
- Updating Communication Preferences
 1. Select Manage Preferences from the drop-down list
 2. Login with your Last Name/Company Name and the last six (6) digits of your Social Security Number (SSN) or Tax ID
 - Go to the Communication Preferences tab
 - Make the necessary changes to your email and/or mail preferences
 - Once complete, click on Save Changes

For Farm Bureau Agents

- I am an agent; how do I access the Referral Support Portal?
 1. From any page on our website, click on the *Referral Portal* link located in the top header
 2. Log in using your existing RSC/ARSC and Password

Have Additional Questions? Contact us at 1.800.492.3276